

OF

And

FOR

HIGH AVAILABILITY/HIGH DENSITY SYSTEM AND METHOD

SECRET - 101-200

In addition to system failures, inefficiencies within the system are also of concern. For example, each processor in the system has an IP address. Manually setting the IP address of each processor makes the site install process time consuming and error prone. Existing mechanisms for automatically setting the IP address do not take into account geographic location or board replacement. Existing mechanisms for automatically assigning IP addresses, such as the Dynamic Host Configuration Protocol (DHCP) or Reverse Address Resolution Protocol (RARP), rely on a unique hardware address permanently programmed into all computer hardware. This address moves with the hardware, so maintaining a specific IP address for a specific computer location is impossible, given that all hardware will move and/or be replaced at some point in time.

The present invention has been made in view of the above circumstances and has an object to provide a cost effective system and method for providing high availability and improved efficiency to telecom/datacom systems. Further objects of the present invention are to provide a system and method that can simplify the programming necessary to

implement high availability successfully, avoid potential problems caused by fluid standards, allay concerns brought up by single points of failure of busses, and leverage open standards and the increasingly intelligent I/O cards and peripheral processors that have become available. Additional objects and advantages of the invention will be set forth in part in the description that follows, and in part will be apparent from the description, or may be learned by practice of the invention. The objects and advantages of the invention will be realized by means of the elements and combinations particularly pointed out in written description and claims hereof as well as the appended drawings.

It should be understood that both the foregoing general description and the following detailed description are exemplary and explanatory only and are not restrictive of the invention as claimed. It will be apparent to those skilled in the art that various modifications and variations can be made without departing from the scope or spirit of the invention.

BRIEF DESCRIPTION OF THE DRAWINGS

The accompanying drawings, which are incorporated in and constitute a part of this specification, illustrate embodiments of the invention and together with the description, serve to explain the principles of the invention.

Fig. 1 provides a block diagram of a prior art system addressing high availability through full redundancy.

Fig. 2 provides a block diagram of a prior art system addressing high availability through duplication of subsets of hardware instead of the entire node.

Fig. 3 provides a block diagram of a high availability telecom/datacom computer system in accordance with one embodiment of the present invention.

Fig. 4 provides a block diagram of one embodiment of an ethernet switch in accordance with the present invention.

Fig. 5 provides a block diagram of a high availability telecom/datacom computer system in accordance with another embodiment of the present invention.

Fig. 6 provides a block diagram of one embodiment of a continuous control node in accordance with the present invention.

Fig. 7 provides a block diagram showing software components incorporated in accordance with one embodiment of the present invention.

Fig. 8 illustrates the role of NETRACK during typical component failures occurring in the system for one embodiment of the present invention.

Fig. 9 illustrates PSRM starting and monitoring an application in accordance with one embodiment of the present invention.

Fig. 10 provides a block diagram illustrating disk mirroring in accordance with one embodiment of the present invention.

Fig. 11 provides a block diagram illustrating IP addressing in accordance with one embodiment of the present invention.

Fig. 12 provides a block diagram illustrating IP failover in accordance with another embodiment of the present invention.

Figs. 13-14 provide flowcharts of the enhanced DHCP server operation in accordance with an embodiment of the present invention.

Fig. 15 provides a flowchart of the enhanced RARP server for an embodiment of the present invention.

Fig. 16 provides a block diagram of a client-server embodiment of the present invention.

Fig. 17 provides a block diagram of an independent server embodiment of the present invention.

Fig. 18 provides a block diagram of a diskless system embodiment of the present invention.

DETAILED DESCRIPTION

The present invention finds applicability in a variety of high availability telecom/datacom computer systems that may include platforms for Media Gateway

Controllers, SS7 Gateways, OAM&P, Billing, and Call Processing. Other applications will be known to those skilled in the art and are within the scope of the present invention. Fig. 3, illustrating an embodiment of the present invention, is a block diagram of a high availability system implementing a network bus architecture. Fig. 3 has been simplified for purposes of explanation and is not intended to show every feature of the system. As used herein, structure will be referred to collectively or generically using a three-digit number and will be referred to specifically using an extension separated from the three-digit number by a hyphen. For example, I/O cards 110-1 to 110-N will be referred to collectively as I/O cards 110 and an individual I/O card will be referred to generically as I/O card 110 or specifically, for example, as I/O card 110-1.

As shown in Fig. 3, multiple system controllers, CPUs 120, are connected through dual/redundant Ethernet switches 130 to each other and to multiple I/O cards 110. The ports on the cards of the CPUs 120 and I/O cards 110 are connected directly to the dual/redundant ethernet switches 130 using the ethernet links 100, leaving the conventional midplane/backplane (not shown) simply to provide power to the various system components. The system controllers, CPUs 120, provide a redundant platform for control and also may provide transparent IP disk mirroring and boot and configuration services to the I/O processors 110. The dual/redundant ethernet connections allow the CPUs 120 to maintain synchronized states and to have simultaneous access to the I/O cards. These connections, therefore, permit a standby CPU, or an active CPU also serving in a standby capacity, to take over quickly for a failed CPU. In one embodiment the CPUs 120 may be realized using an UltraSPARC™/Solaris™ implementation. Other implementations will be known to those skilled in the art and are within the scope of the present invention. Further, it will be known to those skilled in the art that the system controller functionality is really a role and not a physical implementation, and as such, the system controller functionality can reside on any of the cards, including the I/O cards.

The pair of ethernet switches 130 ensures that the network is not a single point of failure in the system. While the Ethernet is used in illustrating the present invention, the

The intelligent I/O processors 110 are application dependant and may include DSP cards, CPU cards, and voice-processing cards combining DSP, telephony, and RISC resources. These processors 110 may be configured with 2N redundancy, or N+M redundancy, or no redundancy at all. However, to take full advantage of the network bus architecture the processors 110 should have multiple Ethernet interfaces and be able to configure multiple IP addresses on an interface, to run a small heartbeat client, and to boot from onboard flash or over the network. Using the network bus architecture of the present invention, the I/O processors 110 are not limited to conventional PCI or CompactPCI I/O slot processors. Because there is no conventional bus, standard system slot processor boards can be used in the I/O slots of the system 140, considerably increasing the range of cards available.

The high availability system also may include dual power supplies (not shown) with either power supply capable of running the whole system. In one embodiment the power supplies are realized using Continuous Computing Telecom Power Supply (CCTPS) manufactured by Continuous Computing Corporation, which offers 350 watts of hot-swappable, load sharing power to the system with dual input feeds and -48V DC input. Other power supplies will be known to those skilled in the art and are within the scope of the present invention.

Fig. 5 illustrates another embodiment of the high availability architecture of the present invention. In this embodiment, the system includes a Continuous Control Node (CCN) 150 to monitor and control the CPUs 120, I/O cards 110, and the power supplies. The CCN 150, which may be connected to the other system components via the ethernet links, provides presence detect, board health, and reset control for the high availability system. These functions may be accomplished using a set of logic signals that are provided between each system board and the CCN 150. The logic signals may be, for example, the negative-logic BDSEL#, HEALTH#, and RST# signals described in the Compact PCI Hot Swap Specification and incorporated herein by reference.

In one embodiment of the present invention, the CCN 150 can power up and power down individual slots and provide network access for any boards that have serial consoles. The power control may be accomplished using the set of logic signals mentioned above; however, the only requirement is a single-ended logic signal of either logic polarity which, when asserted, will override power control on the I/O board and effect the power down of the board. The software requirements are, at a minimum, a function executed on the CCN 150 that causes the hardware to read and set the logic level of the pertinent signals.

Serial console access to the I/O boards 110 is provided in hardware by cabling or making direct midplane connection of the I/O board serial port signals to the CCN serial port signals or in software by configuring one or more of the serial ports onboard, and relaying the serial data stream to the network communications port designated for this console access.

The CCN 150 also may function as a single point of contact for management and provisioning of the entire system. The CCN 150, which for one embodiment is always powered, may allow a remote technician to check the system status, power cycle the system or its subcomponents, and/or access the console. The CCN 150 may be realized using the Continuous Control Node manufactured by Continuous Computing Corporation, the Continuous Control Node incorporated herein by reference.

In a further embodiment of the present invention illustrated in Fig. 6, all of the CCNs from various high availability systems communicate over a redundant out-of-band network allowing the monitoring and control of a large number of systems from a single network management station. The CCN 150 may offer numerous interfaces for system management, including a serial command line interface, a JAVA GUI and a C/C++ API for interfacing user applications to the control network. The combination of these features provides a powerful tool for system maintenance.

As illustrated in Fig. 7, the network bus architecture of a further embodiment of the present invention also may incorporate a set of software components and APIs (collectively referred to as SOFTSET) that detects failures in the system, routes around the failure, and alerts a system manager that a repair is required. The set of software components and APIs may be realized, for example, using upSuite™ by Continuous Computing Corporation, upSuite™ incorporated herein by reference.

The first role of SOFTSET is to guarantee communication among all the components in the system. To accomplish this, a heartbeat manager NETRACK 200 of SOFTSET runs on every component on the system and is designed to keep track of which components and services are up and which are down. Heartbeats provided by the individual system components enable NETRACK 200 to detect component failures and to build a map of working network connections. By comparing the network map to the system configuration, NETRACK 200 can detect network failures.

Local network applications provide a second source of information for NETRACK 200. For example, an orderly shutdown script could inform NETRACK 200 that a system

was going down. NETRACK 200 would then relay that information to the other NETRACKs 200 whose systems might take action based on that information. In particular, another SOFTSET software component, a process starter/restarter/monitor (PSRM) 210, is designed to talk to NETRACK 200.

Finally, applications can connect to NETRACK 200 to get status information. For example, a standby media gateway controller application may ask NETRACK 200 for notification if the other server, or even just the other application, goes down. Applications can receive all status information, or they can register to receive just the state changes in which they are interested.

Fig. 8 illustrates the role of NETRACK during typical component failures occurring in the system. Each CPU or I/O component has two network addresses. For example, the CPU may be communicating over network A to the first I/O card using the address of the I/O card on network A which is 10.1.1.2. NETRACK constantly sends small packets over both networks to all components and listens for packets from the other components. In Fig. 8 there are three points of failure:

- 1) Network A fails. In this case, NETRACK on the CPU detects that the first I/O card is no longer responding via 10.1.1.2, but is responding via 20.1.1.2. NETRACK immediately instructs the application to stop using 10.1.1.2 on network A and to start using 20.1.1.2 on network B.
- 2) The first I/O card's link to network A fails. Again, NETRACK on the CPU detects that 10.1.1.2 has stopped working but that 20.1.1.2 is working, and instructs the application as in (1).
- 3) The first I/O card fails completely. NETRACK on the CPU detects that the first I/O card is not responding at all, but that the second I/O card is responding on both networks, and it instructs the application to use 10.1.1.3 or 20.1.1.3.

The second role of SOFTSET is to guarantee that a software service or application is running and available on the network. This is accomplished using PSRM 210. While an application can be coded to connect directly to NETRACK 200, for many applications it

makes sense simply to 'wrap' the application in PSRM 210. For "off the shelf" software, this is the only choice. PSRM 210 is designed to give developers maximum flexibility in configuring the behavior of their applications.

Fig. 9 illustrates PSRM starting and monitoring an application. PSRM starts the application and monitors its health. PSRM reports the status of the application to NETRACK, which in turn reports to all the other NETRACKs on the other components of the system. There are several possible failures:

- 1) The application dies. For example, a Unix or Linux operating system is running applications as independent processes that may 'die'. Other operating systems will be known to those of ordinary skill in the art and are within the scope of the present invention.
- 2) The application stops responding;
- 3) The application is having trouble: it can still communicate with PSRM, but it may be running slowly, or be unable to allocate resources, etc.

In any of these failures, PSRM has the choice of:

- 1) restarting the application
- 2) stopping the application and asking another component (CPU B in Fig. 9) to start an equivalent application
- 3) doing nothing (e.g. if the application is merely running slowly)

In all cases, PSRM and NETRACK make sure that all system components are able to reach the application over at least one network interface. PSRM 210 keeps NETRACK 200 informed of the state of the process at all times. In a more complicated case, PSRM 210 might only restart a process that dies with certain exit codes, or PSRM 210 might only try a certain number of restarts within a certain period. This functionality and flexibility is available through simple configuration -- it does not require programming or any modifications to an application. Finally, applications that require the highest level of integration may communicate directly with PSRM 210.

A third software component of SOFTSET, IPMIR 220, ensures data reliability by providing application-transparent disk mirroring over IP. Data written to disk are

transparently 'mirrored' over the network via IPMIR 220; "transparently" meaning the applications are not necessarily affected by the mirroring. As illustrated in Fig. 10, the two system controllers 120 run IPMIR 220 between each other to mirror disk activity. I/O processors use NFS to mount the disks from the active server. In the case of a failure (CPU, disk, network, etc.), the standby server assumes the IP address of the failed Network File System (NFS) server and continues serving files from its mirror of the data. Although this IP failover technique will not work for other IP disk mirroring packages (Unix administrators may be familiar with the 'Stale NFS Handle' problem), IPMIR 220 is specifically designed to handle this situation. IPMIR 220 maintains a lookup table for NFS file handles which avoid this problem.

A fourth software component SNMP/ag is an SNMP aggregator that allows an entire system to be managed as a single entity. Typically, while system components are capable of providing system status and control via SNMP, there is still the need to map out the whole system, collect all the MIBs (management information bases), and figure out how to manage all the components. Because SOFTSET knows the configuration of the system and the state of the system, SNMP/ag can provide a simple, comprehensive view to the system manager. The system manager's SNMP browser talks to SNMP/ag, which provides a single MIB for the entire system. SNMP/ag, in turn, talks to all the SNMP agents within the system, and relays requests and instructions.

A fifth software component REDIRECT is a rules-based engine that manages the system based on the input from NETRACK 200 and SNMP/ag. These rules dictate the actions that should be taken if any component fails, and provides methods to migrate services, IP addresses, and other network resources. REDIRECT provides the high-level mechanisms to support N+1 and N+M redundancy without complicated application coding.

An integral part of SOFTSET is the ability to remotely manage all aspects of the system, including both hardware and software status and control. As part of this remote management capability, SOFTSET supports a Java-based GUI that runs on any host and uses a network connection to talk to the system. In one embodiment, this management

capability is provided by an interface with the CCPUnet™ hardware monitoring platform manufactured by Continuous Computing Corporation, internal SNMP agents, and other SOFTSET components to provide a complete "one system" view. CCPUnet™, incorporated herein by reference, provides a distributed network approach for managing clusters of compute or I/O nodes. By using CCPUnet™ and its associated software and hardware interfaces, applications can control node power, monitor critical voltages and temperatures, monitor hardware and software alarms, access CPU or I/O controller consoles and have remote CPU reboot and shutdown capabilities.

A further role of SOFTSET is to guarantee that network services (applications) are available to external network clients and to network client software that is inside the system, but which does not talk directly to NETRACK. SOFTSET does this by using 'public' network addresses and by moving those public addresses from component to component as appropriate. As illustrated in Fig. 11, every component in the system has two independent paths to every other component in the system with each interface having a unique private IP address (10.1.x.y), and each active service having a unique public IP address (192.168.1.x). In the context of this discussion, 'private IP' refers to an address known only within the configuration, 'public IP' refers to an address that might be accessed from outside the system, for example, through a router. This designation is different than the common use of 'public IP', which designates an address generally available from the Internet at large. In Fig. 11, an application is providing a network service at 192.168.1.1. Internal to this system, NETRACK tells all the components that the application running at public IP address 192.168.1.1 can be reached via private IP address 10.1.1.2. This allows network clients running on those components to reach the application even if those clients do not talk directly to NETRACK. External to this system, an external router (or routers) relays packets from external clients to 192.168.1.1 via 10.1.1.2.

Failover techniques involving the network bus architecture of the present invention depend on the location of the failed component. Within the system, network failures are handled via the redundant links. For example, NETRACK 200 and PSRM 210 on one

server can continue communicating with NETRACK 200 and PSRM 210 on another server if an Ethernet port, cable, or even an entire switch fails. For public services (IPMIR 220 on the system controllers, DSP applications on I/O processors, etc.), failover to a second Ethernet port and failover to a standby server are both handled by moving the IP address for that service. The failover actions are dictated by the system configuration and are coordinated by NETRACK 200 and PSRM 210. Further, in some applications, it may be desirable to move the MAC address (physical Ethernet address) to a new port. This requires some care to preserve the private IP addresses in a working state, but is also supported by SOFTSET. Note that when the MAC address is moved packets may be sent through the switch-to-switch link, depending on the capabilities of the router. Four points of failure within one embodiment of the present invention are illustrated in Fig. 12: network A fails (1), CPU A's link to network A fails (2), CPU A fails (3), and the application on CPU A fails (4).

If network A fails (1) or CPU A's link to network A fails (2), NETRACK tells the other components to reach the application running at 192.168.1.1 through 20.1.1.1. PSRM (or a special process started by PSRM) tells the external router to reach 192.168.1.1 through 20.1.1.1.

If CPU A fails (3), NETRACK on CPU B notices the failure and notifies PSRM. Upon notification, PSRM (or a special process started by PSRM) reconfigures CPU B to use the public address 192.168.1.1 and starts the application on CPU B. NETRACK and PSRM tell the other components and any external routers that 192.168.1.1 is now reachable through 10.1.1.2

Finally, if the application on CPU A fails (4), the two NETRACKs and PSRMs notice the failure. PSRM on CPU A (or a special process started by PSRM) reconfigures CPU A to stop using the public address 192.168.1.1, reconfigures CPU B to use the public address 192.168.1.1, and then starts the application on CPU B. NETRACK and PSRM tell the other components and any external routers that 192.168.1.1 is now reachable through 10.1.1.2

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In a further embodiment of the present invention, a unique IP addressing scheme is implemented using the physical location of a board instead of its Ethernet address to determine the IP address of the board at boot time. In this scheme, the IP address remains constant even if the board is replaced. The physical location is determined by mapping the board's current Ethernet address to a physical port on the switch. This physical port number, acting as a geographic ID, is then mapped to the desired IP address by modified DHCP/RARP servers when DHCP/RARP requests are made. To support the IP addressing scheme, the modified DHCP/RARP servers perform a set of SNMP queries to the switch to determine the port number of the requesting client. The Ethernet switch 130 is responsible for automatically learning the hardware ethernet addresses of any computer connected to it, and for maintaining this information in a form that can be queried by outside entities using the SNMP protocol. Once the switch has been queried and the DHCP and RARP servers have determined on which port of the Ethernet switch 130 a given request was received, this information can be used to assign an IP address based on the physical port number of the switch to which the requester is connected. The information can be further mapped to a real geographic location as long as the network wiring topology is known. The modified servers run on the CCN 150, which is the only element in the system with a fixed IP address. Using DHCP/RARP allows the update and maintenance of the IP-to-physical-port table in one place, the CCN.

DHCP (Dynamic Host Configuration Protocol) is a protocol, that allows a network administrator to manage centrally and to automate the assignment of IP addresses to the computers in a network. DHCP dynamically assigns an IP address to a computer when a connection to the Internet is needed. With the enhanced DHCP servers of the present invention, a set of SNMP queries are made to the switch 130 to determine the port number of the requesting client. Flowcharts of the enhanced DHCP server operation are shown in Figs. 13-14.

Referring to Fig. 13, DHCP server receives a request for internet connection from a device with a MAC address (Media Access Control, i.e, hardware address) known by the

DHCP server (step 400). At step 410, the DHCP queries the Ethernet switch 130 to determine the physical port to which the MAC address is connected. If the port number is provided, the IP address is determined from the port information (step 440); otherwise, the request for connection is ignored (step 430). Once the IP address has been determined, the DHCP server checks to ensure that the IP address is not currently in use on the network (step 450). If the IP address is already in use, the DHCP server marks the IP address as unusable and ignores the request for connection (step 460). If the IP address is not in use, the DHCP server assigns the IP address to the requesting device (step 470).

In Fig. 14, the request for connection from the device includes a request for a desired IP address (step 500). At step 510, the DHCP queries the Ethernet switch 130 to determine the physical port to which the MAC address is connected. If the port number is provided, the IP address is determined from the port information (step 540); otherwise, an error message is generated (step 530). Once the IP address has been determined, the DHCP server compares the provided address to the requested address (step 550). If the two addresses do not match, an error message is generated (step 560). If the addresses are the same, a check is made by the DHCP server to ensure that the IP address is not currently in use on the network (step 570). If the IP address is already in use, the DHCP server marks the IP address as unusable and generates an error message (step 580). If the IP address is not in use, the DHCP server assigns the IP address to the requesting device (step 590).

RARP (Reverse Address Resolution Protocol) is a protocol by which a device can request its IP address maintained in an Address Resolution Protocol (ARP) table typically located in a network router; the table mapping the MAC address of the device to a corresponding IP address. When a device is connected to the network, a client program running on the device requests its IP address from the RARP server on the router. As with the enhanced DHCP server, the enhanced RARP server of the present invention queries the switch 130 to determine the port number of the requesting client. Fig. 15 provides a flowchart of the enhanced RARP server.

As illustrated in Fig. 15, a request is made from a device with a MAC address known to the RARP server (step 600). The RARP server queries the switch 130 to determine the physical port to which the device with the associated MAC address is connected (step 610). If the port is found, the RARP server provides the IP address associated with the port to the requesting device (step 640). If the port information is not found, the RARP server ignores the request (step 630).

Figs. 16-18 respectively illustrate client-server, independent server, and diskless system embodiments of the present invention.

Advantages associated with the network bus architecture of the present invention are numerous. For example, redundant communication is provided by the network bus architecture since each component in the system has two separate paths to every other component. Any single component - even an entire switch - can fail, and the system continues to operate. Moreover, the boards in the system are coupled only by network connections, and therefore should a component fail, the failure is interpreted by the other components as a network failure instead of hardware failure. This interpretation simplifies the programming task associated with failover with more reliable results than in conventional systems. The failure of a network link merely means failover to a second link while the failure of a single component merely means dropped network connections to other components. The system does not experience a hardware failure in the conventional sense. The CPU control nodes, in turn, do not have to run hardened operating systems, but can run rich, popular systems such as Solaris or Linux.

The present invention also leverages the increasing intelligence of available I/O cards. The intelligent I/O processors work largely independent of the system controller, relieving the CPU of having to carry out functions that can be assumed by more peripheral parts of the architecture. While the I/O processors receive services from the controllers (boot image, network disk, configuration management, etc.), I/O is directly to and from the network, instead of over the midplane/backplane from the controller. Much like an object-oriented programming model, this allows I/O processors to present themselves as an

Bandwidth benefits are also available due to the network bus architecture of the present invention. While nominal midplane/backplane bus speeds tend to be higher than nominal network speeds, a fully non-blocking, full-duplex switch connected in accordance with the present invention can provide higher aggregate throughput. For example, a cPCI

bus provides 1 Gbit/sec to a maximum of 8 slots. A full-duplex 100 Mbit ethernet switch provides 1.6 Gbit/sec to an 8 slot system and 4.2 Gbit/sec to a 21 slot system. In a redundant configuration, those numbers could be as high as 3.2 and 8.4, respectively, although an application would have to allow for reduced throughput in the case of a network component failure.

Further, efficiency within the system is improved by using the inventive IP addressing scheme which allows a specific IP address to be assigned to a specific computer location. This scheme is accomplished using enhanced DHCP and RARP protocol servers to determine the geographic location of any computer requesting an IP address. Once determined, the geographic location is then used to assign a specific IP address to the requestor; the IP address is fixed to that particular location, and independent of all hardware specific ethernet addresses. If computer hardware at one location is replaced with different hardware, or the computer at that location is rebooted, the IP address for that computer remains the same. If computer hardware at one location is moved to another location, a new IP address will be assigned to the hardware based on its new location.

Other embodiments of the invention will be apparent to those skilled in the art from consideration of the specification and practice of the invention disclosed herein. It is intended that the specification and examples herein be considered as exemplary only, with a true scope and spirit of the invention being indicated by the following claims.